T-power Public Charging App User Guide

Download the App

Download the **T-Power App** by scanning the QR code or searching "**T-Power**" on the App Store or Google Play.

Sign Up & Login

- Create an account or log in to start using the app.
- If this is your first time opening the app, follow the on-screen steps to sign up and add a payment method.
- If you forget your password, follow the on-screen instructions to reset it.

Register Page   Welcome Page   Login Page   Forgot password

Find a Charging Station

- The Map page shows nearby charging stations with real-time availability.
- Tap a pin on the map to view station details, including **plug type, pricing, and distance**.
- You can also **navigate to the station** directly from this page.
- Tap "**More**" to view detailed information for each charger at the site, including **charging speed, plug type, and pricing.**

Charger Details

Filter Page

Start Charging

Option 1: Scan QR Code

1. Scan the QR code on the charger.
2. Plug in the connector.
3. Tap **Start Charging** in the app.

Option 2: App Unlock

1. Select the charger or connector in the app.
2. Tap **Unlock**.
3. Plug in the connector.
4. Tap **Start Charging** in the app to begin charging.

Scan QR Code

Tap Unlock

Charging Status

During charging, the app displays:
- Charging duration
- Energy delivered (kWh)
- Charging cost

For DC chargers, the battery charging level (SOC) may also be shown.

AC Charging   DC Charging

Stop Charging

- Tap **Stop Charging** in the app.
- Wait until the connector is unlocked.
- Unplug the connector and return it to the holder.

Payment & Invoice

- harging fees are automatically deducted from your default payment method.
- An invoice is generated after each charging session.
- You can view invoices and payment status in **My Orders**.
- A copy of the invoice is sent to your registered email address.
- You can tap **Email Invoice** to resend invoices for past sessions.

Payment

Charging History & My EV

Charging History

View all past charging sessions, including time, energy, cost, and payment status.

My EV

Add your electric vehicle to track:
- Number of charging sessions
- Total charging time
- Total energy charged
- Estimated carbon emission reduction